

# Job Specification

People Development Administrator

Reporting to: People Development Manager

### **Key Purpose**

Provide administrative support to the team and an exceptional service to our people to assist with the delivery of the People plan in support of the business strategy.

## Responsibilities

- Achieve individual objectives and key performance indicators as set and agreed
- Understand and be an advocate of the People strategy and assist in its delivery
- Act as an exemplar of our Company values and encourage a positive culture
- Assist the team with HR and Learning and Development administration
- Develop awareness and knowledge of external HR development and changes in legislation
- Maintain accurate HR systems and records with a real eye for detail
- Demonstrate a 'questioning/reflecting' approach to the role
- Support the Director of People Development with organisation of logistics for Leadership events such as Leadership Away Days, People Manager Updates and Annual Budget Sign-Off meetings.
- Liaise with external 3rd parties, e.g. recruitment agencies, training providers and conference venues.
- Support colleagues from all areas of the business as required

#### Skills & Behaviours

- Demonstrate, live & instil our values of Fun, Professional, Supportive, working in Partnership and Ambitious
- Organised, resourceful and deadline driven
- Quality orientated with great attention to detail
- Proficient in data entry and general administration
- Flexible, pragmatic, adaptable and approachable

- Demonstrate the ability to work both discreetly and confidentially
- Excellent interpersonal, listening, relationship management and communication skills
- Ownership of own continuing professional development and a desire to progress a career within People Development.
- IT literate

## Qualifications

• CIPD Level 3 qualification in HR Practice or Learning & Development.